

Reservation - Details A to Z

ALL A B C D-E F G-H I-L M-P Q-R S T-V W-Z

Acupuncture

Call therapist Dr. Jenesh, (284) 495-7375 (SVIVA, The Spa at Leverick Bay); therapists come to the villa on request.

Air Conditioning

All bedrooms are equipped with air conditioning. Important - please check that all glass doors and windows are kept closed whilst the air conditioning is running.

Airlines & Private Charter Flights

The international code for Virgin Gorda Airport is VIJ.
The international code for Tortola-Beef Island Airport is EIS.

Airlines for regular flights

- Seaborne Airlines 1-(888)-359-8687, www.seaborneairlines.com
- Air Sunshine (284) 495-8900, www.air sunshine.com
- LIAT (284) 495-1187 or 495-2577
- WINAIR (284) 494-2347, www.fly-winair.com
- BVI Airways, operates between Tortola, St.Maarten, Antigua, Dominica, www.goBVI.com, www.bviarways.com, email customerservice@bviarways.com

Private Charter Flights:

- FLY BVI, General Manager: Steve Pelletier, phone +1-(284)-495-1747, fax +1-(284)-495-2381, mobile +1-284-542-1750 (talk to Cordelia Duncan - Fontain) www.flybvi.com
- ISLANDBIRDS, Owner: Bob Lemire, info@islandbirds.com, www.islandbirds.com, phone +1-(284)-495-2002 (talk to Nadia Penn or Rosemary Eudovique-Paul)
- Caribbean Wings (284) 495-2309, mobile (284) 499-2330
- Air Sunshine (284) 495-8900
- VIRGIN GORDA AIR CHARTERS provide specialized and exclusive air charter service to Virgin Gorda. www.virgingordaircharters.com, charterflights@prw.net phone 1-787-791-1240, mobile 1-787-398-3181

Seaplane

Seaborne Airlines, offers services for St.Thomas – Virgin Gorda, St.Croix- Virgin Gorda and SanJuan-Virgin Gorda omer@seaborneairlines.com or call 1-(888)-359-8687, www.seaborneairlines.com

Helicopters

- ISLAND HELICOPTERS, info@islandhelicoptersbvi.com
- Air Center Helicopters, St.Thomas, reservations-usvi@achi-tx.com
- Antilles Helicopter Services, fly@ahs-vi.com, 1-284-441-7335

Airport, Departure Tax

On departure from Tortola Beef Island Airport (EIS) and Virgin Gorda's Taddy Bay Airport (VIJ) there is a US\$ 15 Passenger Tax plus US\$ 5 Security Tax per person.

Airport, Taxi & Rental Car at VIJ

If you've made a reservation with us for a rental car, it will be waiting for you on arrival at Virgin Gorda Airport (VIJ).

Architect

The architect of Red Rock Villa & Spa is Hubert Horbach (Germany). He has designed other spectacular tropical villas on Fidji and residential homes in Germany.

Area Maps

A general map you'll find in the main house's Guest Information Folder.

Assistance

If you need any special assistance of any kind, please contact Red Rock Villa Concierge Manager, Ms. Debbie Bruce (284) 542 - 5004, *email debbiebrucevg@yahoo.com*

Baby bed, high chair, car seat

A lovely Italian cot, a high chair and a baby car seat (2-4 years) and a baby monitor is available if required; please ask us on time of booking or ask our housekeeper.

Baby-sitting

For baby-sitting, kindergarden-daycare or a kid's summer camp, please contact our Concierge Manager, Debbie Bruce (284) 542 - 5004.

Banana Pancakes

Start the day with a Caribbean breakfast! For 4 pancakes, take 1 banana, 1 - 2 eggs, milk, and flour and mix it to a relatively thin batter, fry in butter and serve with honey or syrup.

Banks

FIRST CARIBBEAN INTERNATIONAL BANK (former: Barclays) and a ATM machine is in Spanish Town, Virgin Gorda, located at the shopping center next to the marina.

FIRST BANK (Virgin Islands) has opened a branch on Virgin Gorda, it is located opposite the taxi stand close by the marina, they also provide an ATM machine.

Other banks are in Road Town and Tortola: First Caribbean Int., Chase Manhattan, Bank of Nova Scotia, Banco Popular.

Barber Shop

Please ask our housekeeper or our Concierge Manager, Ms. Debbie Bruce (284) 542 - 5004.

Bathroom Amenities

We offer a complimentary selection of luxurious French CLARINS bathroom supplies:

- Clear Soap
- Shower Gel
- Peeling Shower Gel
- Vitalising Shampoo
- Re-vital Conditioner
- Body Lotion
- Eau Dynamisante Body Oil
- Eau Dynamisante Body Splash
- Manicure Set
- Peeling Pad
- Shoe Mitt
- Slippers
- Cotton Pads & Q-Tips
- Woolite Handwash Detergent for your bathrobe
- Mosquito Repellent

Baths, The Baths

see Must-Does

Beach Party

A beach party on Virgin Gorda takes place every Friday at Leverick Bay, starting 7pm. Jumbie's Beach Bar Bee Q (Barbecue is US\$ 25 per person), Limbo Contest & Music by DJ "Heavy B".
Tuesday Nights: Happy Hour all night long. For more information, please call 495-7154.

Beach toys

We have some beach toys for children. The toys are in the cupboard under the pool counter on the pool deck.

Beaches

- Pond Bay, Savannah Bay, and Mahoe Bay are among the best beaches on the island and in easy reach within 15 minutes by car.
- Spring Bay (direction „The Bath“, turn right) has a lovely beach with natural sea „bathing pools“ for small children.
- “The Baths” - see: Must-does

Be careful of coral reefs when swimming and snorkeling - they are easy to spot and quite fragile, plus can cause painful scrapes if you venture too close.

Beauty Farm

SVIVA, The Spa at Leverick Bay, has massage therapy and acupuncture, (284) 495-7375 . Therapists come to the villa on request. www.thebvispa.com

We also recommend the Spa at Little Dix Bay Hotel, especially the Cliff Spa-Suite, which can be booked for periods of up to eight hours; call 495-5555.

Another Spa, SOLITUDE, is located at the Olde Yard Village, call 495-6485.

Best of the BVI 's

Explore the BVI's with the best guide on the BVI's – including lots of inside tips and travel secrets. You'll find an in-room copy in your bedroom-suite or purchase your own copy during your stay (please ask your housekeeper or order with your bookstore: Pamela Acheson, The Best of the BVI's, 3rd edition 2003, ISBN 1-892285-04-5, US\$ 14,95).

Best Places on Earth

In the December 2009 issue of ISLANDS Magazine, the British Virgin Islands have been recognised as one of the 12 best places on earth.

Bike Rental

If you want to explore the island on a bike, call (284) 499-1552 for a bike rental. ISLANDRYDES offers bicycles and scooters for rent, too, call 499-6641 or 495-5252, email islandrydes@hotmail.com

Boating

Explore the magical world of the island by boat. Enjoy a carefree day on board a motorboat with a captain. Go snorkeling, visit uninhabited islands, enjoy a cool drink at a beach bar, catch your own supper! Contact our Concierge Manager, Ms. Debbie Bruce (284) 542 - 5004.

Book Library

You'll find a library in the Mainhouse's Living Room.

Bucket List

What are some of the 100 things you'd like to do before you die? Most people would think of something that includes beauty, exotism and of course something that is memorable and adventiourous.

On September 1, 2011, ABC News editors published an article about David Freeman's 1999 book **100 Things to do before your die**. The article, which can be found in the travel section of abcnews.go.com , included an additional eight noteworthy things recommended by expert authors and editors based on their favourite destinations. Sailing in the British Virgin Islands was listed second, with skiing in Zermatt, Switzerland being first on the list. Karen Schaler, editor of TravelTherapyTrips.com , recapped her experience in the BVI:

„Here are crystal-clear waters and talkum-powder soft sands white as sugar. Chartering your own sailboat and stopping by Peter Island, Virgin Gorda and Jost van Dyke islands is a glorious experience. And don't forget to try one pf the islands' famous Pain Killer cocktails. They're made with three kinds of rum, fruit juice and nutmeg“.

BVI Tourist Board

For any general information, please contact the BVI Tourist Board's office in Spanish Town (shopping center/marina), (284) 495-5181.

Candles

Our housekeeper will be pleased to show you our supply of candles for the villa's lanterns and lamps.

Car park

Please park your car(s) directly in front of the house.

Car rentals

We highly recommend that you rent a car during your visit. We offer to do reservations for you. Or call:

- Mahogany, (284) 495-5469
- SPEEDY'S, (284) 495-5240 speedysbvi@surfbvi.com
- L & S (284) 495-5297 l&scarrentals@surfbvi.com
- ISLAND CAR RENTAL (284) 7762879.

Car windows

Car windows and convertible tops should always be closed when parked, even in hot weather. Sudden tropical rain showers, which usually last only a few minutes, can soak car seats.

Caribbean

The B.V.I. and the U.S.V.I. (except St. Croix) and Puerto Rico rest on a common reef platform that arose from the ocean floor millions of years ago. It was once possible to walk from Virgin Gorda to Tortola and only in recent times have the islands been separated by water.

Caribbean Dreams Book

The owners of KATITCHE POINT GREATHOUSE and the famous German photographer Michael Wissing have been publishing a book about Virgin Gorda, called CARIBBEAN DREAMS (Macmillan Publishing, ISBN 1-4050-9873-2). A copy is placed in the main house's living area; if you want to purchase a book, please ask your housekeeper or Concierge Service. Also available via *amazon*.

Catering

Almost all restaurants deliver, if orders are placed in advance. Some menu lists are in a booklet, which is placed next to the phone in the kitchen. We recommend:

- *Chéz Bamboo (Spanish Town) (284) 495-5752 has very fine Creole-French, international cuisine, menu list you'll find next to the phone in the kitchen (take-away, delivery to the villa is US\$ 6)*
- *Mine Shaft Café (direction Copper Mine) (284) 495-5260 features local food, barbecue buffet on Tuesdays (take-away, delivery can be arranged via taxi)*
- *COCOMAYA (Spanish Town) (284) 495 - 6344 features South American - Caribbean Fusion Cuisine; take-away*

CD players

The BOSE stereo surround system in the main house is a very sophisticated piece of equipment. Please don't let it run non-stop, the laser breaks down when overheated.

CD's

In Red Rock Villa you will find a wide selection of CDs to enhance your holiday mood. The CDs are on the bookshelves in the Mainhouse's living area.

Check out

Check out time is 12:00 noon.

Chef

Our housekeeper can assist with preparations of breakfasts and snacks during their regular working hours (groceries are not included); please tell them your requirements in advance.

For full catering service by a private chef, which includes American Breakfast, Light Lunch, 3-course Candlelight Dinner & all beverages / excluding alcoholic drinks, please ask at time of booking for our offer or ask our Concierge Manager, Ms. Debbie Bruce (284) 542 - 5004 during your stay.

For a party, a large event, more extensive or unusual service please ask us at time of reservation or

contact private dinner chef . All private chefs ensure different styles of cuisine, different methods of cooking and different produce can be offered as requested.

Also see CATERING above for a list of restaurants, which deliver.

Children

Children are warmly welcome! There is a high chair and a baby car seat available, also beach toys, toys and kids movies on DVD.

Christmas

If you want to celebrate Christmas in style, we can provide Christmas decorations and Christmas CDs to enhance the atmosphere. Please ask our housekeeper or Concierge Manager for any of these.

Cigars

We offer a nice selection of Cuban Cigars, please ask your housekeeper. The hotel shop of Little Dix Bay Hotel has a rich selection of the finest Cuban cigars and cigarillos.

Please note that there is strictly no smoking in the bedrooms, which are equipped with smoke detectors.

Cook Books / Bar Books

Our kitchen is an absolute dream for any professional or amateur chef. Many recipe books (Caribbean and International), also bar books with recipes for classic and fancy drinks.

Cooler Box / Picnic Basket

You'd like to take cool drinks along to the beach or on a boat trip? There are 2 cooling boxes behind the cupboard doors of the outdoor barbecue.

Day Trips

There are excellent ferry connections to the neighbouring islands, see "Ferries"; the actual ferry schedules you'll find in your in-room copy of the BVI WELCOME-Magazine.

Private plane charters can be arranged with FLY BVI to nearby islands such as St. Thomas, St. Maarten, Puerto Rico and Anguilla. A special day trip is also offered to Anegada. Please contact FLY BVI (284) 495-1747, www.flybvi.com, info@flybvi.com.

A day trip to the neighbouring island of Anegada, which is surrounded by the second largest coral reef in the world, is offered 3 x a week.

- Road Town Fast Ferry (284) 494-2323
www.roadtownfastferry.com
- SMITH FERRY (284) 494-4495
www.bviferryservices.com

Deep-sea Fishing

There are many different day and half day fishing charters. Please ask us at time of booking or contact our Concierge Manager. Information is also available from the Marina in Spanish Town or Leverick Bay.

Diving

DIVE BVI (284) 495-5513 www.divebvi.com is located next to Barclays Bank/First Caribbean Bank in the small shopping center at the Marina in Spanish Town. Some of the best diving sites in the Caribbean, including wrecks, are in the BVI. A favorite diving site is the wreck of the Rhone - in 1867 this 310 foot Royal Mail steamer sank during a fierce hurricane off Salt Island. This marine park is now a popular dive site and has been acclaimed by the famous diver Jacques Cousteau as being one of the world's most photogenic wrecks.

Located at the Bitter End Yacht Club is Kilbride's "Sunchaser Scuba" Boat for diving trips and Anegada day trips. www.sunchaserscuba.com, phone 495-9638.

Doctors

There is a clinic on Virgin Gorda, Iris O'Neal Clinic, The Valley (284) 495 - 5337. Many doctors and dentists are on Tortola, please contact our Guest Service Coordinator for more information.

Dolphins

Swim with the dolphins – you could do it in Tortola. Our idea is: free the animals!

DVD's

We have a variety of over 500 films available for our guests use: children's movies, our favorite films and music videos, classics as well as new releases. Available by pre-order from the list in the TV-room. Please ask the staff.

Emergency

Police / Fire / Ambulance	999
Police Headquarters	(284) 494-3822
VISAR (Virgin Islands Search&Rescue)	(284) 494-4357
Ocean Safety/Lifeguard Supervisor	(284) 494-3429
BVI Electricity Corporation	(284) 494-3911
Emergency Operations Center	(284) 494-4499
Fire & Rescue	(284) 494-3473
Hospital	(284) 494-3497

Entertainment

The latest information on island life and events can be found in the WELCOME magazine from the BVI Tourist Board; you will find the latest magazine in your room. An events calendar, the LIMIN TIMES, can be picked up free of charge in any shop or information can be found on their website www.limin-times.com

Fans

All ceiling fans are operated by remote control. The middle key controls the 3 speeds. Please don't mislay the remote control units in the rooms. A charge will be made for any lost remote controls. All fan control units are marked to indicate where they should be located.

Ferries

Explore the neighboring islands. Ferry connections to St. Thomas in the US Virgin Islands (don't forget your passport!) and Tortola are offered by various companies; you'll find the actual ferry schedule in your in-room copy of the WELCOME-Magazine - or call

- Speedy's (284) 495-5240
- Smith's Ferry Service (284) 495-4495
- North Sound Express (284) 495-2138
- Native Son Inc. (284) 495-4617
- Nubian Princess (284) 495-4999
- Jost Van Dyke Ferry Service (284) 495-9278 or 495-9477
- Peter Island Ferry (from Tortola) (284) 495-2000
- Marina Cay Ferry (from Beef Island) (284) 494-2174
- St. Thomas Ferry (from Tortola) (809) 775-6501
- St. John Ferry (from Tortola/West End) (284) 495-4166
- Saba Rock Ferry (from VG/Gun Creek) (284) 495-7711
- Private charter boat Speedy's (284) 495-5240 or North Sound Power Boat Services (284) 495-7612

Fire

Call 999

A fire extinguisher is located in the Mainhouse's bathroom and under the sink/kitchenette in the Masterbedroom.

First Aid Kit

Plasters, bandages, Dettol, burn cream etc. can be found on the shelves in the Spa-Suite.

Fish

In fishing season, "Buck's Supermarket" and "Rosy's" offer a nice selection of local fish and lobsters.

Local, fresh fish can also be ordered from "Sailor's Ketch" in Tortola (284) 495-1100,

your order comes by ferry to Spanish Town and you collect it directly from the ferry when it arrives.

Fishing, Deep Sea Fishing

For Custom Designed Sport Fishing, call SPEEDY's 495-5235 or 495-5240.
Email speedysbvi@surfbvi.com. Boat charter rates on request.

Summer is Marlin Fishing Season!

Floors

All floor surfaces are made of coral limestone from the Dominican Republic.
Although the floor is sealed, it is still porous. Please wipe any spillage immediately – thanks!

Flowers

For special occasions tropical sprays and bouquets can be ordered from L&S Bakery and Party Supplies (284) 495 - 5151. Or ask our housekeeper to do a flower arrangement with flowers from our garden.

Full Moon Parties

The famous BVI Full Moon Parties take place in the evenings and nights of full moon at Mine Shaft (Virgin Gorda) and at Bomba Shack (Tortola). Press reports (Travel&Leisure, April 2006) were saying that Bomba Shack is not any more the hip full moon party place to go. Insiders now head to the "Fireball Full Moon Party" at Trellis Bay.

The upcoming 2015 and 2016-dates for Full Moon Parties at Trellis Bay/Tortola are: Oct.27, 15; Nov. 25, 15; Dec 25, 15; Jan 24, 16; Febr 22, 16; March 23, 16; April 22, 16; May 21, 16; June 20, 16; July 19, 16; Oct. 16, 16; Nov. 14, 16; Dec. 14, 16.

Ferry companies offer special late night ferries between Tortola and Virgin Gorda.

For information phone 495-2447, www.windsurfing.vi

Games

A variety of board games, playing cards, dominoes, a poker-set etc. are to be found in the Mainhouse's Living Room.

Garden

Landscaping design by Steven Steers from Minine's Landscaping.

Gas cooker / Barbecue Grill

All gas appliances are checked regularly. If you are not accustomed to grilling or cooking barbecue with gas, please ask our housekeeper to explain the procedure without fail. Do not turn the gas on for too long before lighting it, escaping gas is extremely hazardous and can cause an explosion! When used correctly, there is no danger at all. This also applies to the barbecue outside. Empty gas flasks will be exchanged for full ones without delay, please ask our housekeeper or our Villa Maintenance Manager, Mr. Alston Bowens (284) 499-3271. We accept no liability for improper use.

Gate

The property's entrance gate opens automatically via remote Control. Please keep the gate closed at all times. -half-wide goats would love to get in to destroy the landscaping!

Geckos

There is no reason to be frightened if you find a gecko or small lizard on the wall of a room: they are absolutely harmless and only move along walls and ceilings. Geckos feed on insects and will keep your room free of mosquitoes.

Generator

In the event of a power cut, Red Rock Villa has its own generator which starts up automatically and stops automatically as soon as the voltage is constant again.

Gift Wrap

Please ask your housekeeper.

Guided Tours

Our concierge Manager will be pleased to arrange a guided tour of Virgin Gorda or accompany you on a day trip to Tortola for sightseeing or shopping (on additional charge). Please ask for general or personalized tours.

Hairdressing, Manicure

Would you like to have your hair styled for a special occasion?
Contact our Concierge Manager (284) 542-5004.

Horse Riding

Are you dreaming of a horse ride on a deserted beach? On Virgin Gorda, call Alex (284) 499-3984, on Tortola call Shadow's Stable (284) 494-2262.

Ice Cube Machines

A SUBZERO ice cube machine is fitted next to the wine refrigerator under the pool bar.

The big VIKING fridge/freezer in the kitchen is also producing ice cubes.

Interiors

We have furnished and equipped this house like our own home – please treat it the same as you would treat your own home. Interior design by CATHAY ART, contact rentals@katitchepoint.de

Prior to your arrival, everything has been carefully checked against an inventory list. Please report anything that is missing, damaged or faulty immediately, so we can replace it for the next rental guests. You may otherwise be charged for any discrepancies after your departure. This also applies to any missing keys and remote control devices (fans, CD player, TV, gate).

If there is anything in the house, which you particularly would like to have, we would be pleased to give you the address of the supplier.

Internet Access

We are happy to offer an ASDL port, which is located next to the kitchen's "Hall of Fame", right next to the desk. We also offer WiFi access as a complimentary service.

Islands Rating at World Best Awards by Travel & Leisure

Travel & Leisure Magazine's edition August 2008 rated Virgin Gorda as the Top 2 island in the Caribbean. Their July 2015 edition rated Virgin Gorda as the Top 3 island in the Caribbean.

Kayak Rental, Paddle Board Rental

Located at the Reggae Shack / Sound Sourd, Virgin Gorda.
Contact Verne Wheatley (284) 440-2525, (284) 342-9917. *email vernevg@hotmail.com*

Koi pond

The pond in the Courtyard is intended for koi carp, which originate from Japan. The Japanese believe that these fish bring good luck. Koi carp can live for up to 200 (twohundred) years.

Please do not feed the fish. Our housekeeper looks after them.

Latitude / Longitude

The coordinates for VIRGIN GORDA are: 18.29 N / 64.25 W

Laundry

A washing machine and tumble dryer are available for the use of our guests; if you wish to have your favorite dress washed and ironed, please ask our maid (no additional charge). We do not accept liability for any damage to clothes.

Live music

Several bands on the island can be hired for private parties. We recommend:

- Marlon Abner, phone 541-1973, panjazz2000@gmail.com
- Morris Mark, phone 495-5696

- Elvis White and Virgin Gorda's most popular band Frontline, www.elviswhite.com
- or ask our Concierge Manager (284) 542-5004

Maid- and Housekeeping- Service

The services of our housekeeper is daily 10 am to 4 pm, but can be adjusted to your needs.

Mail

Hand your post cards and letters to our housekeeper or our Concierge Manager, stamps and posting will be taken care of for you.

Maintenance

If anything is not working properly, please call our Concierge Manager, Ms. Debbie Bruce (284) 542-5004 or our Villa Maintenance Manager, Mr. Alston Bowens, mobile 499-3271

Management-Team of RED ROCK VILLA & SPA

Red Rock Villa staff and villa maintenance

- Mr. Chris Smith (Property Manager, mobile (284) 340-3000
- Ms. Debbie Bruce, mobile (284) 542-5004
- Mrs. Loretta Plummer (Housekeeper), mobile 544-0643
- Ms. Sally-Ann Riley, (Accounting), mobile (284) 541-5153
- Mr. Alston Bowens (Villa Maintenance, Pool Maintenance) aka „Ala“, mobile 499-3271

Must Does

The Baths

The main attraction on Virgin Gorda - many day trippers come from other islands especially to see this! The best time to visit this fascinating rocky landscape above and below the water (take snorkeling equipment along) is early in the morning or late in the afternoon, when it is a picturesque, dreamy place.

The leading travel review website TripAdvisor has listed The Baths on Virgin Gorda in May 2013 as their 1 choice in the top 10 wonderfully unique beaches around the world. Reviewers list The Bath in their top 20 attractions to visit Virgin Gorda in addition to being named a Traveler's Choice 2013 winner.

Copper Mine

Drive to the old copper mine, currently being restored. The area is littered with rocks containing copper (please do not remove from site). The sea is unusually rough here, and the crashing waves are an interesting sight. The copper mine ruins became the 20th National Park in the BVI's in 2003, it's one of the historical gems in the BVI.

Amerindians were the first to mine the area in the 1400's, then Columbus noticed copper on Virgin Gorda. In the 1500's, the Spanish mined in the area, while in the 1800's through 1900's, the English continued to extract copper and molybdenite from the mine. It's a wonderful place to visit with easy access.

Rent a boat for a day

Exploring the wonderful islands by boat is an unforgettable experience. The boat owner or skipper will tell you the best areas for snorkeling. For example, feed the tropical fish off Necker Island. Have lunch on Saba Rock, in Marina Cay or at Willy T, a restaurant ship off Norman Island. And on the way home, enjoy the sight of the sun setting over the sea!

Paddle Boards see: Kayaks

Parrotfish

Parrotfish are one of the most beautiful coral reef fish. Did you know... why do parrotfish eat algae and grind up coral? They're making sand, one parrotfish can make over 300 lbs of sand in a year! What does a parrotfish population do when it has too many females? Simple, some of the females turn into males!

Photographer

For professional photographing contact Hezikiah Maddox, phone 494-9142, email hezikiah@hezikiah.com.

Pillows

The pillows on your bed are washable (polyester) and non-allergic.

Pina Colada Recipes

Pina Colada, Painkillers and other tropical cocktails can be found in various recipe books at the Pool Bar.

Police Station

Police / Fire / Ambulance 999
Police Station, Virgin Gorda
Police Headquarters (284) 494-3822

Pool lights

The switch for the pool lighting is at the tiled counter at the pool (white and colour switches). Relax with a swim before going to bed, and you will enjoy a wonderful sleep.

Please turn the pool lights off, before you go to bed.

Pool outlets

Please don't step on our beautiful pool outlets! We had them specially made by an artist in Germany.

Pool rules

For your own safety, please observe the pool rules which are clearly displayed on board in the pool area. Use of the pool is at your own risk.

1. Watch your children all the time.
2. Don't step over the curved horizon edge of the pool.
3. Don't use any floating devices.
4. Don't jump or dive into the pool.
5. Be especially careful using the pool when under the influence of alcohol or prescriptions.

Power

In the event of a power cut, Red Rock Villa has its own generator, which turns on automatically and turns off automatically, as soon as the voltage is constant again (safety coverage time is plus 5 minutes after power from Electricity Cooperation is back).

All rooms are equipped with emergency lights. There is a flashlight / torch in the wardrobe of your room. All electrical outlets are 110 V.

Religious Services

For information about Church services and other denominations, please contact our Guest Service Coordinator.

"St.Mary's" Church offers informations on www.episcovi.org/stmary, email is stmarys@episcovi.org

Remote Control Units

Please ensure that all the remote control units (fans, CD player, TV) are kept in their allotted places in the rooms. A charge will be made for any lost remote controls.

Restaurants

Some menu lists of Virgin Gorda restaurants you'll find in a booklet next to the phone in the kitchen.

We recommend:

- Little Dix Bay (direction Spanish Town, 10 minutes by car)
- (284) 495-5555
 - 3 restaurants of international standard, an extensive buffet on Mondays
 - Dress Code: smart casual, Christmas & New Year's Eve: black tie
 - \$\$\$-Guide: 2 people for 3 course dinner + house wine US\$ 200-250

Our favourite always was the famous buffet on Monday night in the Main Restaurant under the phantastic shingle roof, lately (summer 2009) it was a bit disappointing, variety and selection

used to be better. For an intimate dining experience we still recommend the "Sugar Mill Restaurant". If you want to take it easy, try the excellent "Beach Grill".

Chez Bambou (Spanish Town, 10 minutes by car)

- (284) 495-5752
- very fine Creole-French, international cuisine
- Dress code: smart casual, casual
- \$\$\$-Guide: 2 people for 3 course dinner + house wine US\$ 150-200

Rose Giacinto's "Chez Bambou » is undoubtedly the best restaurant on Virgin Gorda at present. Try the fine French-Creole cuisine and have a grilled Anegada Rock Lobster. Friday night: live jazz music. Happy Hour at the Martini Bar: 4 pm-6pm

COCOMAYA (Spanish Town)

- (284) 495-6344
- South American-Caribbean Fusion Cuisine
- Dress Code: casual
- \$\$\$ 2 people for 3 course dinner + drinks US\$ 200

This is Virgin Gorda's newcomer and already the #1-spot for lunch, Happy Hour and Dinner. Beautifully located at the beach!

HOG HEAVEN (located at the new road from Nail Bay to North Sound)

- phone (284) 547-5946
- open from 9 am to 10 pm
- dress code: very casual
- \$\$\$ 2-course dinner for 2 people plus drinks, US\$ 50

This newcomer to the island restaurant scene offers breathtaking views over North Sound to Necker Island. Speciality is BBQ-pork (from Virgin Gorda pigs), also some fish dishes, salads and sandwiches. Seating is rustic, either at the bar or at the outdoor benches. Nice, little giftshop with logo T-Shirts and funky Caribbean souvenirs like hardcover-books transformed into handbags.

Mine Shaft Café (direction Copper Mine, 5 minutes by car)

- (284) 495-5260
- local food, barbecue-buffet Tuesdays, Sunday Brunch & Live Music
- Dress code: casual
- \$\$\$-Guide: 2 people for dinner + drinks US\$ 100
- Ask for their complimentary "Sunset-Shuttle-Bus"

The Mine Shaft is fun! Try their home made cooking, solid good food. Excellent drinks and an excellent atmosphere for families with kids.

Specials are

- Mondays: Lobster Fest - complete 2 lb Lobster plus one drink US\$ 48
 - Tuesdays: Baby Rib BBQ Buffet US\$ 28
 - Friday Night: live Music with Morris Mark, Caribbean Music
-

Top of the Bath (next to the carpark of The Bath)

- (284) 495-5497
- Sandwiches, Burgers, Caribbean specialities, Barbecue - try the famous Conch Fingers and Live Music on Sundays
- Dress Code: casual
- \$\$\$-Guide: 2 people for dinner + drinks US\$ 100

If you want to see the spectacular boulders of The Bath and have some good Caribbean cooking, try this place. Or just have a drink after your snorkel tours at The Bath.

Fat Virgin (North Sound, take the complimentary ferry to Biras Creek and tell the captain to drop you off at this restaurant)

- (284) 495-7052
- rustic, but excellent Caribbean cuisine
- Dress Code: casual
- \$\$\$-Guide: 2 people for dinner + drinks US\$ 40

Simple, but great food! Very good value for money in a nice location, next to a jetty, where lots of boats make a stop for lunch or dinner. The Fat Virgin Shop close by, run by restaurant's owner, Mrs. Esther Wheatley, offers authentic Caribbean souvenirs and tasteful little "things" to take back home.

Roads

In this climate even freshly tarred roads have large potholes within the shortest space of time. Tropical showers tend to wash out sections here and there. Drive carefully, especially at night, and watch out for „sleeping policemen“ (speed bumps), goats and cows. On steep roads, use a lower gear when going up, as well as down instead of using your brakes to slow the car.

Room Names

We have named the bedrooms after the beautiful nearby bays and the 2 oceans, which you can see from the Masterbedroom:

- Masterbedroom: "Two Oceans"
- Bedroom, left: "Taddy Bay"
- Bedroom, right: "Copermine Bay"

Your room keys are marked accordingly.

Safety

Virgin Gorda is an extremely safe island. All the staff of Katitche Point Greathouse are completely trustworthy. However, for your own security, please lock any valuables in the safe box in your bedroom.

The management and the owners do not accept liability for the loss of valuables and money.

Sailing and Motorboats

The Marina at Leverick Bay 1-284-495-7376 offers a good selection of boats of various sizes, with or without skipper.

BRAVURA is a beautiful boat for a Day Sailing Adventure or a Sunset Sail 1-284-443-2586, Bravura48@yahoo.com.

Surf boards and Hoby Cats can be hired by the hour or for the day from Bitter End Yacht Club, North Sound/Virgin Gorda info@beyc.com phone 1-284-494-2746.

Our recommendation for a motor boat charter with Captain Seph, for sightseeing or sports fishing: contact SPEEDY for his boat „Speedy's Unbelievable“, speedysbvi@surfbvi.com phone 1-284-495-5235

Another recommendation of ours is Double 'D' Charters, ask for their weekly schedule for excursions, phone (284) 495-6150, mobile (284)499-2479 doubledcharters@surfbvi.com.

Or do a day trip to Anegada on the sailboat "Spice", www.spicebvi.com, phone (284) 495-7688. Or hire a catamaran with captain, the "Belline II", www.belline.com

also see: Kayaks & Paddle Boards

Scooter Rental

If you want to explore the island on a scooter, call (284) 495-6870 or contact email 3pscooter@surfbvi.com

ISLANDRYDES also offers scooter for rent, call 495-6641 or 495-5252, email islandrydes@hotmail.com

Sewing Kit

Please ask your housekeeper.

Shopping

Make your own discoveries! Shopping hours of most shops are Mondays-Saturdays 8am-7pm, Sundays 10 am-3 pm.

Our recommendations for Virgin Gorda:

In Spanish Town/Marina

- Buck's Supermarket (groceries etc.)
- Bakery (toast, sweetbread, cookies, cakes)
- Kaunda's Kysy Tropix (CDs, videos, photos)
- Blue Banana Boutique (Island style clothes, souvenirs)
- Hotel-Shop at Little Dix Bay Resort (intern. Labels, cosmetics)

In The Valley (direction Coppermine and The Bath)

- Rosy's (supermarket, household items)
- Road Town Wholesale (for bulk buying)
- Buck's Wholesale (for bulk shopping)
- SUPA VALU (supermarket, delivery service: call (284) 495 - 6500 or fax your shopping list to Sharon or Angela (284) 495 - 6505 (cash or traveller cheques only)
- All-organic, fresh local chicken and eggs can be ordered with Mr. Trevor Bishop (home delivery), (284) 495-7300, 495-7585, cell 443-2063

Our recommendations for **Tortola** / Road Town:

- Rite Way Food Market, Pasea Building (large selection - take a taxi)
- Sunny Caribbee Herb & Spice (spices, Caribbean art gallery, souvenirs – close to the ferry)
- Pusser's (Island-style clothes, spices, rum - close to ferry)
- Il Capriccio (have the ultimate cappuccino before you go back to Virgin Gorda on the ferry – opposite the ferry dock)
- DOVE Restaurant & Wine Bar – just around the corner of the ferry dock, 67 Main Street, 494-0313 (evenings only)
- Cantik (ethnic decoration items – take a taxi)
- Bamboushay Arts, Virgin Island Arts and Pottery, phone 494-0393
- Aragorn's Studio, Caribbean Arts and Crafts, phone 495-1849
- Columbian Emeralds, Jewelry and Watches, phone 494-7477
- Royal Mail Post Office (for stamp collectors: beautiful sets of Lady Di or Queen of England-stamps etc – opposite the ferry dock)

Shopping Service

We offer a shopping service for you. For example, you can order what you would like to have in the refrigerator on arrival. On your grocery bill we will charge an additional 25% as a handling fee.

Smoking

Smoking is not permitted in the bedrooms and in the Mainhouse. If guests smoke inside the house or bedroom, an additional US \$ 300 cleaning fee per room applies. A smoke detector is installed in each room. Ash trays with screw-top safety lids are to be found in the kitchen/poolbar.

Snorkeling

We have some sets of snorkeling gear in a range of sizes for our guests to borrow. They are to be found under the pool deck counter. If you want to buy your own snorkels and flippers, the shop of DIVE BVI (shopping center in the marina of Spanish Town) has a nice selection of all water sport related equipments. You'll find a snorkeling guide of the British Virgin Islands in the library (Gallery/2nd floor main house): Lonely Planet, Diving & Snorkeling British Virgin Islands, ISBN 1-86450-135-9

Please treat the coral reef with care. The reef often begins directly at the beach, and is clearly visible. Please do not damage the coral and, in your own interests, do not touch anything. If you injure yourself, a doctor should be consulted immediately.

For a snorkel tour of the finest snorkel places (Norman Island, Sandy Cay etc.), half day/full day by private boat charter, please ask our Guest Service Coordinator.

DIVE BVI, located in the marina in Spanish Town, offers Full day Snorkel Trips to the island of Anegada on Tuesdays and Fridays; phone 495-5513

Souvenirs

- Spices and rum from Pusser's or Sunny Caribbee (see: Shopping)
- Caribbean music CDs from Kaunda's Kysi Tropic Shop, ask the owner Mr. Kaunda Leonard for his recommendations (see: Shopping)
- authentic Caribbean art and crafts at Fat Virgin Shop (see: Restaurants)
- cigars from our own cooling room or Little Dix Bay's Hotel Shop (see: Shopping)
- Our own logo-wear: polos and caps, beach towels, logo-bathrobes, KATITCHEPOINT-mousepad
- Caribbean Seasoning, local-made jam and chutneys from our walk-in cooling room (ask our housekeeper)
- Crafts Alive Market located in the heart of Road Town, Tortola, close to the ferry dock. Carfts Alive offers: jewelry, local art, souvenirs
- Conch and Coconut Jewelry designed by Albert & Gloria Wheatley of "Coconut Republic" on Virgin Gorda; email sales@coconutrepublicvi.com, phone (284-) 495-2123

For a shopping trip to Tortola, please ask the Guest Service Manager for our recommendations and our map & list of shops.

SPA

See: Beauty farm

Sports Activities

See:

- Snorkeling
- Diving
- Sailing
- Windsurfing
- Tennis
- Biking
- Horse Riding
- Deep Sea Fishing
- Yoga
- Kayaking
- Paddle Boards

Spotlights

The pool can be illuminated at night; the switches are for white or multi-coloured lights at the pool counter.

Stamps

Ask our housekeeper or Concierge Manager for stamps. If you are a philatelist, don't miss to have a look at the BVI's most beautiful stamps at the Royal Mail Post Office in Virgin Gorda or Tortola, for example they offer nice First Day Covers and Souvenir Sheets of the Queen of England or Prince William & Kate.

The new Post Office on Virgin Gorda is located at the new Administration Building, close by the marina in Spanish Town.

Stereo System

Our BOSE stereo surround-sound system is in the Mainhouse's Living Room.

Sun

The tropical sun can be unkind to those who are not accustomed to it and suntan lotion should be used whenever you are outside for any period of time. It is wise to limit exposure to 30 or 40 minutes a day for the first few days to condition your skin for a beautiful tan instead of a painful sunburn.

Sunset Cruises

Some sailing boats, power boats and catamarans offer special sunset cruises for an affordable price. Please ask us on time of booking or ask our Concierge Manager.

Taxi

For a taxi during day time, just call:

- Valley Taxi Ass. (284) 495-5539
- Speedy's (284) 495- 5240
- Tiger's Taxi (284) 495-7154, mobile (284)496-8535
- People's Choice (284) 499 - 6369
- African Pride (284) 499 – 8189
- NAT (284) 495-5470, mobile (284)496-6840

If you need a taxi in the evenings, please make a reservation during day time.

Telephone

Local phone calls and international are complimentary.

Emergency numbers

Police 999 or 911

Fire 999

Ambulance 999

Tennis

Close by are various tennis courts, please ask our Guest Service Coordinator to make a reservation or please call:

- Little Dix Bay Hotel Tennis Courts, phone 495-5555, ext.137 Tennis Pro, Lucas Prices:
Court – US\$ 20 per hour, Court w/instructions US\$ 80 per hour / US\$ 50 per ½ hour
- Tennis Court at Mahoe Bay, phone Leverick Bay Hotel 495-7421 Price: US\$ 20 per hour

Tips ~ gratuities

Before you depart, our housekeeper, concierge manager and villa maintenance manager and the pool maintenance person would be most pleased to receive any tips in recognition of their special efforts.

Trade winds

Sudden, strong trade winds may occur particularly in the winter season. Please do not leave anything lying for long or unattended in the open air. Particularly on the pool decks and verandahs, things such as books and towels should always be cleared away if you are going to be absent for a longer period of time. All personal possessions, clothes and beach towels should always be cleared away at night.

Tropical Showers

Brief, heavy tropical showers come literally out of the blue, particularly in the winter months.

Do not leave anything lying unattended outside, and when parking, always close the car windows and sun-roof (however hot it may be!)

TV

On the Gallery on the first floor of the Main House "Pyramid" is a large Samsung Flatscreen and TV Stereo-Surround-System. Satellite / HD receiver (1000 channels). There is a DVD player, DVDs on request.

Videos & DVDs

We have a variety of over 500 films available for our guests use: children's movies, our favorite films and music videos, classics as well as new releases. Please pre-order with the staff from the list in the TV-room.

VIP's

If you've seen someone at the dock or a local bar, who looks like Robert de Niro, Dolce & Gabbana, Morgan Freeman or Heidi Klum – they might have been it! Not only the named above, but lots of celebrities love the BVI's for the relaxed atmosphere and the discretion of people staying here.

Virgin Gorda

The island was discovered and named by Columbus on his second journey to America in 1493. Extensive literature exists and numerous novels have been written on the eventful history of the Caribbean, the tragic fate of many people and the enormous, often forgotten, economic significance of these islands for Europe and America. If you are interested, we recommend you start with Mitchener's „Caribbean“. Stevenson's „Treasure Island“ (the neighboring Norman Island) is interesting for children. Our library in the Living Room offers a selection of classical and modern literature on the Caribbean.

Voltage

Voltage in the BVI is 110 volts. Voltage transformers and plug converters are available on request.

Water

- Virgin Gorda has no reserves of freshwater. It is a valuable commodity, so please use it sparingly.
- Our drinking water is desalinated saltwater and is of highest drinking water quality.
- Rain water collected in our own cisterne is used to water the gardens.
- The overflow water of the horizon pool is treated before flowing back into the pool. The latest swimming pool water treatment technology (ions) practically dispenses with the use of chlorine.

Water-Skiing

Available at Leverick Bay Watersport, (284)495-7376, www.watersportsbvi.com

Weather Forecast

The weather is always nice in this part of the Caribbean. Possible scattered showers or even rain don't last for long, the sun is chasing away the clouds very fast.

For a detailed 7-day-forecast, temperature and humidity, please go to the National Weather Service's website www.srh.noaa.gov, click to Charlotte Amalie, St. Thomas, US Virgin Islands or to San Juan, Puerto Rico, Virgin Islands.

Local Radio Weather Forecasts, 10:00 am on

- 101.3 KISS FM (St. Thomas)
- 106.9 ZVCR FM (Tortola)
- 103.7 2ROD FM (Tortola)
- 780 ZBVI AM (Tortola)

Wedding Renewal Vows

If you are celebrating a wedding anniversary or if you want to renew your wedding vows, a Reverend from a local church will perform the ceremony at RED ROCK VILLA. Please ask for more details at time of booking or ask our Manager.

Weddings

If you have decided to tie the knot, contact us for Marriage Rules and Regulations or contact Marriage License/Attorney General's Chamber, (284) 494-3701, Registrar's Office (284) 494-3423. For your wedding ceremony at RED ROCK VILLA, please ask our Housekeeper for the CD "The Wedding Organ Album" (Wedding March). Our Concierge Manager will be pleased to do all wedding plannings for you.

Wellness at RED ROCK VILLA

Why not enjoy a relaxing at the Spa-Suite? The therapists from SVIVA's SPA (see: Beautyfarm) come to the villa on request.

Windsurfing

For windsurfing contact the Bitter End Yacht Club (284) 4942746.

Wine Cooling Fridges

A wonderful selection of wines and champagnes, chosen to suit the tropical climate, is waiting for you in the two fridge-coolers in the kitchen. Please ask our housekeeper to show you what we have actually on stock.

Orders can be given to our housekeeper at any time.

Wireless LAN internet access

KATITCHE POINT GREATHOUSE has its own hotspot. WiFi access is a complimentary service. The access code is placed in your room.

Yoga

SVIVA, The Spa at Leverick Bay offers in-villa personalized sessions of "One To One Yoga" (85 minutes).

Please ask our Concierge Manager to make arrangements for you or call SVIVA (284)495-7375.

Zodiac

On a clear night you can discover many star signs. There are star sign identification maps in the Crow's Nest (main house's 3rd floor).